How well is the plan working?

Think of ways in which you can truly involve someone in developing or reviewing their care plan. The method needs to fit the person’s style or preferences. What works for one person may seem patronising to someone else, or too complex to another. Think about their learning and communication styles. Some people may like to discuss or write, some respond to a more pictorial style. Below is an example of something that might help to identify the views of the different people involved in the plan.

What's working?  What's not working?

I think

My family think

My staff think

What other methods could you try, or have tried before?